
**TechAmerica's Twentieth Annual Survey (2009/10) of Federal
Chief Information Officers: *Transparency and Transformation
through Technology***

State of the CIO Survey Form

Name:

Agency:

Please circle your answer to each question below:

1. How long have you been in your current job?
 - a. Less than 1 year
 - b. Between 1 and 2 years
 - c. Between 2 and 4 years
 - d. More than 4 years

2. Whom do you report to?
 - a. The Secretary/Agency – Bureau Head
 - b. The Deputy Secretary/Deputy Agency – Bureau Head
 - c. The Chief Financial Officer
 - d. Other

3. Are you part of the agency's executive management team?
 - a. Yes
 - b. No

4. Is there a high-level group in the agency that reviews/governs IT investment decisions?
 - a. Yes, an executive council
 - b. Yes, a cross-functional IT steering committee
 - c. Yes, an ad hoc organization
 - d. No

5. Does your IT organization regularly measure customer satisfaction with IT services?
 - a. Yes, internally – internal employees
 - b. Yes, externally – customers and partners

- c. Yes, both internally and externally
 - d. No
6. Compared to FY 2009, do you expect your IT budget for FY 2010 to
- a. Increase
 - b. Decrease
 - c. Remain the same
7. Compared to FY 2010, do you expect your IT budget for FY 2011 to
- a. Increase
 - b. Decrease
 - c. Remain the same
8. Has the Recovery Act had an impact on your IT budget?
- a. Increase
 - b. Decrease
 - c. Remain the same
9. What has your involvement been within your agency with Recovery Act planning and implementation?
- a. I am serving as the agency lead
 - b. I am part of an agency leadership steering group
 - c. I am leading assignments from agency leadership that involve IT
 - d. I am not involved with the Recovery Act
10. What are your top three IT spending priorities for FY 2010?
- a. Integrating systems and processes
 - b. Lowering costs
 - c. Implementing security and privacy measures
 - d. Project management improvements
 - e. Staff development/retention recruiting
 - f. Transparency and performance management initiatives
 - g. Stimulus support
 - h. Other: _____
11. Which three initiatives or activities will be of the greatest value to your organization in FY 2010?
- a. Integrating systems and processes
 - b. Lowering costs
 - c. Implementing security and privacy measures
 - d. Project management improvements
 - e. Staff development/retention/recruitment

- f. Transparency and performance management Initiatives
 - g. Stimulus support
 - h. Other: _____
12. What are the three biggest barriers to your offices' increased effectiveness?
- a. Inadequate budgets
 - b. Conflicting priorities among program units
 - c. Aligning IT efforts with agency goals
 - d. Shortage of time for strategic thinking/planning
 - e. Disconnects with executive peers
 - f. Overwhelming pace of technology change
 - g. New externally directed initiatives
 - h. Other _____
13. How does your agency measure the contribution that IT makes toward achievement of agency strategy and mission?
- a. Use agency strategic plan and subjectively measure progress against that plan
 - b. Use agency strategic plan and objective measures of performance
 - c. Use service-level agreements and manage to specified levels of performance
 - d. All of the above
 - e. We don't formally measure IT contributions
 - f. Other: _____
14. How would you categorize the current state of your agency's involvement with Cloud Computing?
- a. We have an active project to move portions of our computing infrastructure to a Cloud Computing environment
 - b. We are undertaking a pilot of Cloud Computing for a portion of our computing requirement
 - c. We are closely following the Obama Administration's efforts with respect to Cloud Computing and will look for direction from OMB
 - d. We have no current plans to use Cloud Computing to meet agency computing requirements
15. How would you categorize the current state of your agency's involvement with social media such as Twitter and Facebook?
- a. We are currently providing access to social media capabilities to our employees and encouraging their use to interact with people both outside and within our agency
 - b. We are currently providing access to social media capabilities to our employees and encouraging their use to interact with other employees within our agency
 - c. We are now developing our policy for the use of social media

- d. We are watching other agency experience and may start a social media initiative in the future
- e. We have no plans to use social media in our agency